

| ASSESSM | ENT DETAILS | |
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| ESCALATION CONTACT: | | |
| Team Lead: | Contact No.: | |
| Affected Parties: | | |

Purpose: Date:

Benefit: Encourages disciplined savings habits. | Ensures compliance with pension regulations. | Maximizes returns with expert management strategies. | Provides long-term financial security for retirement. | Reduces risks with diversified investment portfolios. | Supports financial independence in retirement.

| HAZARDS | | | | | |
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| HAZARD | RISK | RISK BENEFIT | MEASURE | RISK TO | RISK LEVEL |
| Aging infrastructure | Increased maintenance costs, Operational inefficiencies, Reduced competitiveness | Lowering capital expenditure on infrastructure upgrades in the short term frees up funds for investment in new technologies or business expansion. | Regularly assess and upgrade physical and IT infrastructure to meet current standards. Allocate budget for maintenance and modernization projects. Implement preventive maintenance schedules to extend asset life and performance. (ALL) | | Before Measure: High After Measure: Med |
| Client data inaccuracies | Erroneous reporting, Financial losses, Reduced client trust | data verification processes allows | Implement rigorous data validation and verification processes. Use automated systems to minimize human error and ensure data integrity. Regularly audit data management practices to identify and correct inaccuracies promptly. (ALL) | Clients, Organization | Before Measure: High After Measure: Med |



| HAZARD | RISK | RISK BENEFIT | MEASURE | RISK TO | RISK LEVEL |
|------------------------|---|--|---|--|---|
| Compliance breaches | Legal penalties, Reputational damage, Operational delays | Streamlining operations by accepting certain compliance risks can reduce related costs, allowing for greater focus on strategic initiatives. | Establish a robust compliance program with clear policies and procedures. Conduct regular training and audits to ensure adherence to regulations. Use compliance management software to track and report compliance status effectively. (ALL) | Organization, Employees | Before Measure: High After Measure: Med |
| Cyberattacks | Unauthorized data access, System compromise, Financial losses | Reducing immediate cybersecurity investments enables the allocation of funds to other areas that may offer greater strategic benefits and foster innovation. | Deploy advanced cybersecurity measures, including intrusion detection systems and regular vulnerability assessments. Train employees on recognizing and responding to cyber threats. Establish protocols for incident response and recovery. (ALL) | Clients, Employees, Organization | Before Measure: High After Measure: Med |
| Data breaches | Unauthorized access to sensitive information, Loss of client trust, Financial penalties | cybersecurity measures | Implement robust cybersecurity protocols, including firewalls, encryption, and multifactor authentication. Conduct regular security audits and employee training on data protection. Establish an incident response plan to quickly address any breaches. (ALL) | Clients, Employees, Organization | Before Measure: High After Measure: Med |
| Data loss | Loss of critical information, Disruption of operations, Reputational harm | Reducing investment in extensive backup systems allows resources to be allocated to areas that drive business growth and innovation. | Implement comprehensive data backup and recovery solutions. Use encryption and secure storage methods to protect data integrity. Regularly test backup systems to ensure reliability in the event of data loss incidents. (ALL) | Organization, Clients | Before Measure: High After Measure: Med |



| HAZARD | RISK | RISK BENEFIT | MEASURE | RISK TO | RISK LEVEL |
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| Economic downturns | Investment losses, Reduced client confidence, Cash flow challenges | Maintaining investment flexibility allows the organization to capitalize on lower asset prices during downturns, positioning for growth when the economy recovers. | Build diversified investment portfolios to spread risk. Maintain strong liquidity positions and reduce leverage during uncertain economic periods. Develop contingency plans to adjust strategies in response to economic changes. (ALL) | Organization, Clients | Before Measure: High After Measure: Med |
| Fraud and financial misconduct | Financial loss, Legal consequences, Reputational damage | Redirecting resources from extensive fraud prevention can be invested in innovative financial products and services, potentially increasing market share and profitability. | Implement strict internal controls and segregation of duties. Conduct regular audits and background checks on employees. Use advanced monitoring systems to detect and prevent fraudulent activities. (ALL) | Organization, Employees | Before Measure: High After Measure: Med |
| Geopolitical instability | Investment losses, Disrupted supply chains, Regulatory challenges | , | Diversify investments across stable regions and monitor geopolitical developments closely. Develop flexible investment strategies to adapt to changing political landscapes. Engage with geopolitical risk experts to inform decision-making. (ALL) | Organization, Clients | Before Measure: High After Measure: Med |
| High operational costs | Reduced profitability, Limited growth opportunities, Client dissatisfaction | Maintaining higher operational costs can ensure quality and service levels without compromising on critical investments that drive growth and client satisfaction. | Conduct regular cost analysis to identify and eliminate inefficiencies. Implement cost-saving technologies and optimize resource allocation. Negotiate favorable terms with suppliers and service providers to reduce expenses. (ALL) | Organization | Before Measure: High After Measure: Med |



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|--------------------------------|--|---|--|----------------------------|---|
| Inadequate governance | Poor decision- making, Reduced accountability, Reputational damage | Faster decision-making and increased agility can result from accepting some governance risks, enabling swift responses to market opportunities and challenges. | Establish a strong governance framework with clear roles and responsibilities. Conduct regular board and management reviews to ensure accountability. Implement policies that promote transparency and ethical decision-making. (ALL) | Organization | Before Measure: High After Measure: Med |
| Inadequate risk management | Increased exposure to threats, Financial losses, Missed opportunities | Streamlining decision- making processes by accepting certain risk management inadequacies can reduce administrative overhead, allowing for more agile and responsive business operations. | Develop a comprehensive risk management framework that identifies, assesses, and mitigates risks. Assign dedicated risk management personnel and integrate risk considerations into strategic planning. Regularly review and update risk policies to address emerging threats. (ALL) | Organization | Before Measure: High After Measure: Med |
| Insider threats | Unauthorized data access, Financial loss, Reputational harm | Fostering a more open and trusting workplace culture can enhance employee morale and productivity, even with some level of insider threat risk. | Enforce strict access controls and monitor employee activities. Conduct regular security training and awareness programs. Implement policies for reporting suspicious behavior and respond swiftly to potential insider threats. (ALL) | Organization, Employees | Before Measure: High After Measure: Med |
| Intellectual property theft | Loss of competitive advantage, Financial loss, Reputational harm | Focusing resources on innovation and development, even with some intellectual property theft risk, can lead to advancements that outpace competitors relying heavily on protection measures. | Protect proprietary information through patents, trademarks, and copyrights. Implement strict access controls and monitor for unauthorized use of intellectual property. Educate employees on the importance of safeguarding intellectual assets. (ALL) | Organization | Before Measure: High After Measure: Med |



| HAZARD | RISK | RISK BENEFIT | MEASURE | RISK TO | RISK LEVEL |
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| Interest rate fluctuations | Increased borrowing costs, Reduced investment returns, Cash flow challenges | Capitalizing on favorable interest rate movements can enhance investment returns and improve overall financial performance. | Use interest rate hedging instruments to manage exposure. Diversify investments to balance the impact of rate changes. Continuously monitor economic indicators to anticipate rate movements and adjust strategies accordingly. (ALL) | Organization, Clients | Before Measure: High After Measure: Med |
| Lack of innovation | Reduced competitiveness, Missed opportunities, Client dissatisfaction | Embracing inherent risks in innovation can lead to groundbreaking developments and a strong market position, driving long-term success and differentiation. | Foster a culture of innovation by encouraging creative thinking and investing in research and development. Collaborate with industry experts and stay abreast of technological advancements. Allocate resources for experimenting with new ideas and implementing successful innovations. (ALL) | Organization | Before Measure: High After Measure: Med |
| Legal liabilities | Lawsuits, Financial penalties, Reputational harm | Allowing for some legal liabilities can enable the pursuit of innovative ventures and strategic partnerships that drive business growth. | Maintain comprehensive legal insurance and engage experienced legal counsel. Implement strict compliance and risk management protocols. Regularly review and update contracts and agreements to minimize exposure to legal risks. (ALL) | Organization | Before Measure: High After Measure: Med |
| Liquidity shortages | Inability to meet obligations, Financial distress, Reduced client confidence | Investing excess cash into higher-yield opportunities can enhance returns and capital growth, leveraging available liquidity more effectively. | Maintain adequate liquidity reserves and establish lines of credit with financial institutions. Monitor cash flow regularly and forecast future liquidity needs. Develop contingency plans for unexpected cash demands. (ALL) | Organization, Clients | Before Measure: High After Measure: Med |



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| Market volatility | Significant investment losses, Reduced asset values, Client dissatisfaction | Embracing market volatility can lead to higher returns during favorable conditions and provide opportunities for aggressive growth, aligning with a higherrisk, higher-reward investment strategy. | Diversify investment portfolios across various asset classes and geographies. Utilize hedging strategies to mitigate potential losses. Continuously monitor market trends and adjust strategies proactively. (ALL) | Clients, Organization | Before Measure: High After Measure: Med |
| Natural disasters | disruption, Damage to | Allocating fewer resources to disaster preparedness allows for investment in growth and expansion initiatives, supporting long-term business objectives. | Develop and maintain a comprehensive disaster recovery and business continuity plan. Secure physical assets and data through appropriate safeguards. Conduct regular drills and update plans based on emerging threats. (ALL) | Organization, Employees | Before Measure: High After Measure: Med |
| Project management failures | Delayed projects, Increased costs, Missed opportunities | Encouraging innovation and experimentation through accepting certain project management risks can lead to breakthrough projects and competitive advantages. | Adopt standardized project management methodologies and tools. Provide training for project managers and ensure clear communication channels. Monitor project progress regularly and address issues proactively to keep projects on track. (ALL) | Organization | Before Measure: High After Measure: Med |



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|------------------------|---|---|---|--|---|
| Regulatory changes | Non-compliance penalties, Operational disruption, Increased costs | Maintaining flexibility in response to regulatory changes can avoid the costs and delays associated with constantly adapting to new regulations, fostering a more agile organization. | Stay informed about evolving financial regulations through continuous education and monitoring regulatory bodies. Engage with legal experts to ensure compliance. Update internal policies and procedures promptly in response to new laws. (ALL) | Organization | Before Measure: High After Measure: Med |
| Reputational damage | Loss of trust, Reduced client base, Financial impact | Taking calculated reputational risks allows the organization to pursue bold initiatives and innovate without being overly constrained by potential negative perceptions, fostering a dynamic brand image. | Maintain transparent communication with stakeholders and address issues promptly. Uphold high ethical standards and corporate governance practices. Monitor public perception and engage in proactive reputation management strategies. (ALL) | Organization | Before Measure: High After Measure: Med |
| System failures | Disruption of operations, Loss of client data, Reputational harm | Allocating funds away from extensive system redundancy can enhance other critical areas, potentially increasing overall operational efficiency and competitive advantage. | Invest in reliable IT infrastructure with redundant systems and backup solutions. Schedule regular maintenance and updates to software and hardware. Develop a comprehensive disaster recovery plan to ensure business continuity during outages. (ALL) | Clients, Employees, Organization | Before Measure: High After Measure: Med |



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| Technology obsolescence | Reduced productivity, Increased maintenance costs, Competitive disadvantage | Delaying some technology upgrades can result in cost savings, allowing funds to be redirected to other critical business areas and fostering flexibility. | Invest in scalable and upgradable technology solutions. Stay informed about technological advancements and industry trends. Allocate budget for regular technology updates and replacements to keep systems current. (ALL) | Organization, Employees | Before Measure: High After Measure: Med |
| Client dissatisfaction | Loss of clients, Negative reviews, Reduced revenue | Experimenting with new services and approaches can lead to innovative solutions that better meet client needs, potentially increasing client loyalty and satisfaction. | Provide exceptional customer service and maintain open lines of communication. Regularly solicit and act on client feedback to improve services. Implement client relationship management systems to personalize interactions and address concerns promptly. (ALL) | Clients, Organization | Before Measure: Med After Measure: Low |
| Operational inefficiencies | Delayed processes, Increased costs, Reduced client satisfaction | addressing certain inefficiencies can support | Streamline processes through automation and continuous improvement methodologies. Monitor key performance indicators to identify and address bottlenecks. Invest in employee training to enhance productivity and effectiveness. (ALL) | Organization, Employees | Before Measure: Med After Measure: Low |
| Talent retention | High employee turnover, Loss of expertise, Increased hiring costs | Encouraging a more flexible and dynamic workforce can promote creativity and adaptability, enhancing overall organizational performance. | Offer competitive compensation packages and opportunities for professional development. Foster a positive workplace culture and provide clear career progression paths. Implement employee engagement and recognition programs. (ALL) | Employees, Organization | Before Measure: Med After Measure: Low |



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| Third-party vendor risks | • | Leveraging specialized services and expertise through third-party vendors promotes operational flexibility and can lead to cost efficiencies. | Conduct thorough due diligence and regular assessments of third-party vendors. Establish clear contractual agreements outlining responsibilities and security standards. Monitor vendor performance and compliance continuously. (ALL) | Organization, Clients | Before Measure: Med After Measure: Low |
| Unforseen hazard | Illness, injury, death | | Ongoing dynamic risk assessment conducted by all relevant personnel. Any identified potential risks should be immediately reported to the appropriate supervisor or risk manager, and corrective action should be taken as necessary. (ALL) | All | N/A |

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| Extra notes & evaluation: | | | | |
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